

Drive digitization through investor portal

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Singapore Exchange

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Drive digitisation through investor portal

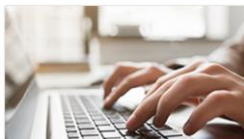
Secure personal data for account opening & update

- Retrieve personal data from government portal
- Investors' consent to update records through API



CDP Account Opening

Hello, How do you wish to proceed?



Singaporeans and PRs

Sign up using MyInfo.



Others

Sign up using online form, with supporting documents.

MyInfo

MyInfo retrieves personal data from relevant government agencies to pre-fill the relevant fields, making digital transactions faster and more convenient. This digital service is requesting the following information from MyInfo, for the purpose of demonstrating MyInfo APIs

- > Name
- > Sex
- > Nationality
- > Date of Birth
- > Email
- > Mobile Number
- > Registered Address
- > Housing Type
- > FIDO Type
- > Marital Status
- > Highest Education Level
- > Latest Assessable Income
- > MyInfo Payer's Name
- > Alias Name
- > MyInfo Payer's Alias Name
- > Married Name
- > Employer CPF Contributions
- > CPF Balances

Clicking the "I Agree" button permits this digital service to retrieve your data based on the Terms of Use.

Access online account with QR code authentication

- Link authentication with scan QR code feature
- Verification through government portal



Rights subscription with banks' payment feature

- Partner banks with instant payment & apply
- Notification & funds are transacted via banks



CDP Goes Digital

Launch of CDP Goes Digital May 2020



Go digital with CDP for greater convenience

With our new and upcoming e-services, there's more that you can do online. Here's what you need to know, and do, to benefit from these changes. Learn more at sgx.com.sg/cdp-goes-digital

Now live
Help yourself to the services you need at investors.sgx.com

SGX Investor Portal is your new one-stop and mobile-friendly portal that will support you in your investment journey. Log in to manage your securities holdings while staying ahead of market developments.

Upcoming: From mid-June 2020
Enjoy direct foreign currency conversion to always receive SGD in your bank account

Currency Conversion Service ensures that your payments are converted into Singapore dollars at competitive rates, and credited directly to your SGD-linked bank account with transaction fees waived.

The action is required unless you want to opt out of this service.

Upcoming: From September 2020
Receive your cash distributions on payment date directly in your bank account via DCS

We're going ahead with our Free Direct Crediting Service (DCS) allows you to have your cash distributions credited directly into your designated bank account.

Apply for DCS now!
For individual account holders:

Apply via phone 4333 7371, select call option 3	Apply via SGX Investor Portal
No ID card	No ID card
• CPF account number	• CPF Internet account
• Bank account number	• Identity card
	• Bank account number

What happens when CDP goes cheque-free and I do not have my DCS set up?
If you do not have DCS, your cash distributions will be reflected in your CDP statements. Once your DCS is set up, all cash balances will be immediately credited into your bank account.

Stay informed by updating your contact details now!
Higher you have your latest contact information up-to-date helps us get in touch with you for our communications. Log in to CDP Internet to update your details now.

Get your queries answered
Call us at 4333 7371
Email: investorhelp@sgx.com.sg

Opening Hours
Monday to Friday: 9.00am to 5.00pm
Saturday & Public Holidays: Closed

See account and security details at investors.sgx.com. For more information, please refer to the SGX Investor Portal. The information on this page is for general information only and does not constitute an offer or recommendation. It is not intended to be relied upon as a basis for investment decisions. The information is subject to change without notice. The information is provided for general information only and does not constitute an offer or recommendation. It is not intended to be relied upon as a basis for investment decisions. The information is subject to change without notice.

Launch of Seniors Go Digital

September 2020

Go digital with CDP for greater convenience

With our new and upcoming e-services, there's more that you can do online. Here's what you need to know, and do, to benefit from these changes.

Message from SIAF



David Gerald Founder, President & CEO, SIAF

"Much as the pandemic has generated uncertainty in the markets, it has also created opportunities. In such volatile situations, companies that are open to change and quick to adapt could be better positioned to seize the opportunities. Likewise, digital transformation has continued to change our investment journey, from expanding trading opportunities to reducing carbon footprint. Besides enjoying the benefits on online services, do remember that retail investors hold considerable power in reducing the carbon footprint on our environment simply by taking the first step to move away from paper usage. I strongly encourage you to exercise your power and adopt e-statements from now on."

Seniors Go Digital

You're always at the right age to begin your digital journey!

[Find out more](#)

Launch of Post-Login E-CA September 2021

Now Live: Enhanced security for your Corporate Actions election instructions

Save time and submit your election instructions securely via SGX Investor Portal

Individual and Joint-Alternate account holders must log into Investor Portal at investors.sgx.com using Singpass (Singaporeans/PRs/Singapore Work Pass Holders) or CDP Internet User ID (Foreigners) before submitting your election instructions. These instructions may be for Scrip Dividend Election, Dividend Currency Election and Takeover Acceptance events.

You will be updated on the holdings eligible for election upon log in, as well as receive email notification on the status upon submission.

In addition, account holders with standing instruction to receive full dividend value in shares for all events (Permanent Election) of a participating security under Scrip Dividend Scheme will be able to terminate it online via Investor Portal.

For more information, please refer to [User Guide](#) and [FAQ](#) here.



Launch of Singpass login March 2021

Now Live: Singpass

Online access for all Singaporeans/PRs/Singapore Work Pass Holders

All Singaporeans, Permanent Residents and Singapore Work Pass Holders with active individual and joint CDP securities accounts can access their CDP securities portfolios, account statements* and notifications using Singpass. Log in now at investors.sgx.com.

You may refer to the [User Guide](#) and [Video Guide](#) for more information on how to access CDP Portfolio and download e-statements.

Singapore Work Pass Holders (with CDP accounts opened before 29 March 2021): Before you log in using Singpass, please register your FIN using MyInfo with CDP [here](#) or submit the completed [Update Account Particulars form](#) to CDP.

To register for Singpass, please visit <https://www.singpass.gov.sg/singpass/register/instructions>



What's next in our CDP Goes Digital Agenda?



Launch of Paperless February 2022

Now Live: Stop paper statements and notifications

All account holders can access their account statements (up to 24 months) and CDP notifications (up to 60 days) via their portfolio (CDP Internet) on [SGX Investor Portal](#) or via SGX Mobile app at no charge.



As part of SGX's sustainability drive, CDP has stopped sending paper statements and notifications from 1 February 2022 onwards. Account holders may opt to receive these papers for a fee, but we hope that you can support our efforts to go green by switching to e-statements and notifications today. Details on the paper subscription service will be available in your December 2021 paper account statement.

[User Guide](#) and [Video Guide](#) to access CDP account statements and notifications online.