

Activity Report & Future Plan

 | Investor Services Task Force

I. Overview of Investor Service Task Force (ISTF)

Objective

1. New Trend of CSD



2. Platform for Investor Service



Convener

Taiwan Depository & Clearing Corporation

Participating Members

1. Bursa Malaysia Depository Sdn Bhd
2. Bursa Malaysia Securities Clearing Sdn Bhd
3. CDS and Clearing Limited
4. Central Depository Bangladesh Limited
5. Central Depository Company of Pakistan Limited
6. Central Depository Services (India) Limited
7. Central Depository Systems (Pvt.) Limited
8. Central Securities Depository of Iran
9. Hong Kong Monetary Authority
10. Hong Kong Securities Clearing Company Limited
11. Indian Clearing Corporation Ltd.
12. Indonesian Clearing and Guarantee Corporation
13. Indonesia Central Securities Depository
14. Japan Securities Depository Center, Inc.
15. Korea Securities Depository
16. Mongolian Central Securities Depository
17. Mongolian Securities Clearing & Settlement
18. National Securities Depository Limited
19. Royal Securities Exchange of Bhutan
20. Singapore Exchange
21. Thailand Securities Depository
22. Vietnam Securities Depository

II. Activities Report (2020 – 2022)

■ Activities in 2020:

Start Issuing ISTF Online Bulletin

ISTF INVESTOR SERVICES TASK FORCE			
2020Q2 Online Bulletin			
Account Services			
Date	Organization	Headlines	Page
Apr. 10	Bursa Malaysia	Bursa Malaysia Launches New Feature on Its Bursa Anywhere Mobile App	p.1
Jun. 22	Bursa Malaysia	Bursa Anywhere Release New Features to Allow Remote CDS Account Openings and E-Dividend Subscriptions	p.2
Corporate Action Services			
Date	Organization	Headlines	Page
May	CDSC	Newletter of CDSC's AGM Webcast and e-Voting Services	p.4
May 14	KSEI	KSEI Launches e-Proxy Platform to Electronically Authorize Representatives for General Meetings of Shareholders	p.5
Jun. 03	TDCC	The Battle Against the Pandemic Won International Acclaim through E-Voting	p.9
Information Services			
Date	Organization	Headlines	Page
Jun. 29	TDCC	TDCC Launches World's First Integrated ESG Dashboard to Boost Sustainable Transformations in Taiwan	p.11
Investor Identification Services			
Date	Organization	Headlines	Page
May 03	CSOI	Record Number of Customers Sign Up for CSOI's E-KYC System QIS	p.13
Jun. 16	CSOI	Online Identity Verification with CSOI's E-KYC QIS	p.15

Survey on “Investor e-Access Services”



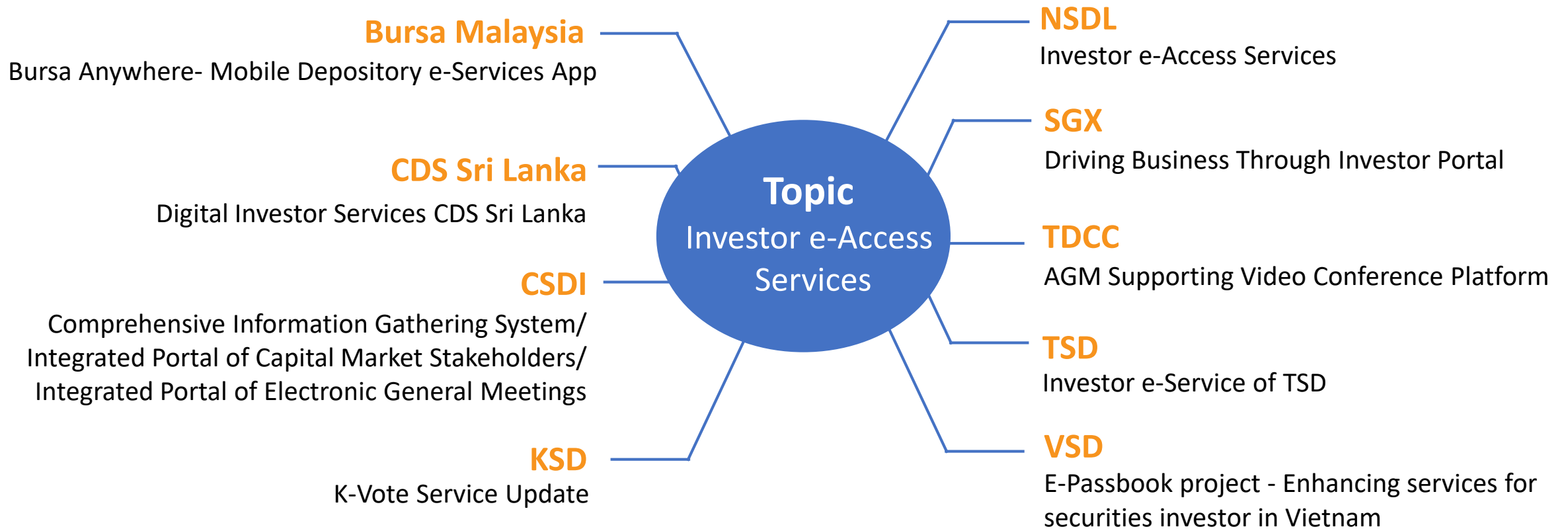
e-Account APP Service Workshop



II. Activities Report (2020 – 2022)

■ Activities in 2021:

ACG Networking Week- ISTF Session



II. Activities Report (2020 – 2022)

■ Activities in 2022:

Update Survey in 2020

22nd Cross Training Seminar (CTS 22) – ISTF Session



Survey Report

Investor Portal

AGM Service

Hub for Stake-
holders

Others



III. Future Plan (2023 – 2025)



Facilitate Information Sharing

Continue to issue ISTF online bulletin quarterly and assist members in investor service information inquiry

Explore Investor Topic of Members' Interest

Continue to conduct survey to study and research new services provided by CSDs, and encourage members to share their thoughts

Enhance Collaboration and Communication

Bridge members who have common interests and promote business collaboration in CSD industry through workshops, multilateral meetings or ACG events.

THANK YOU

 | Investor Services Task Force