

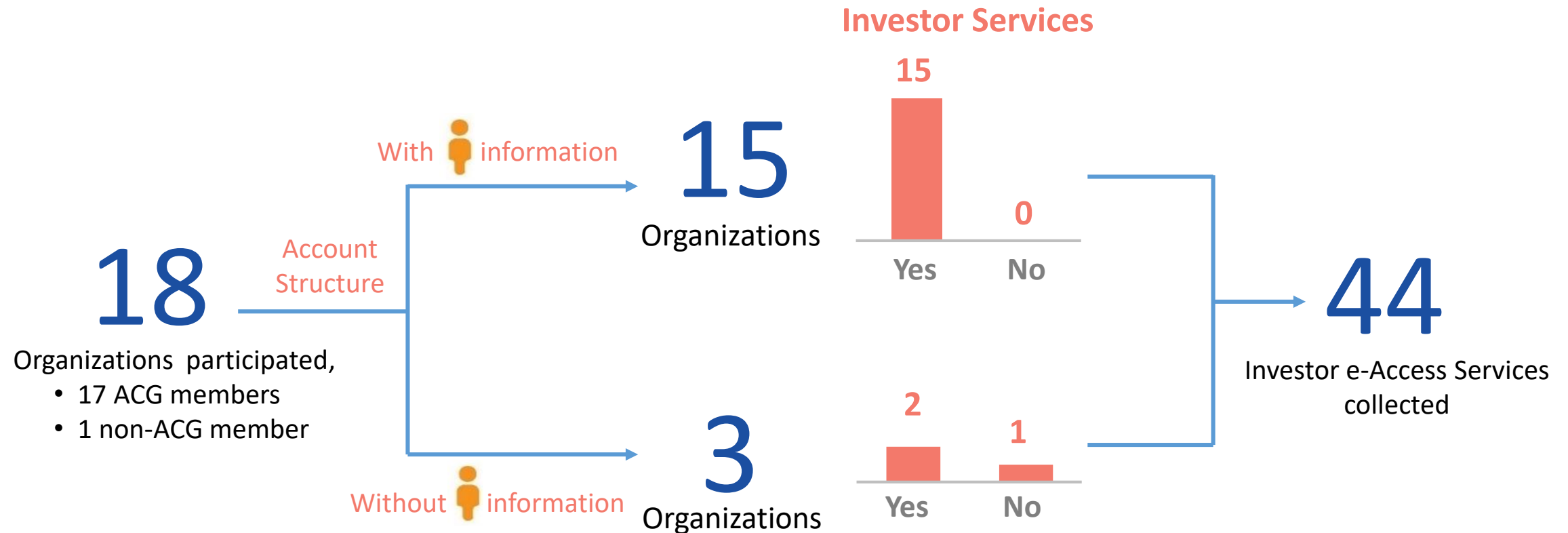
Investor e-Access Services Survey Report



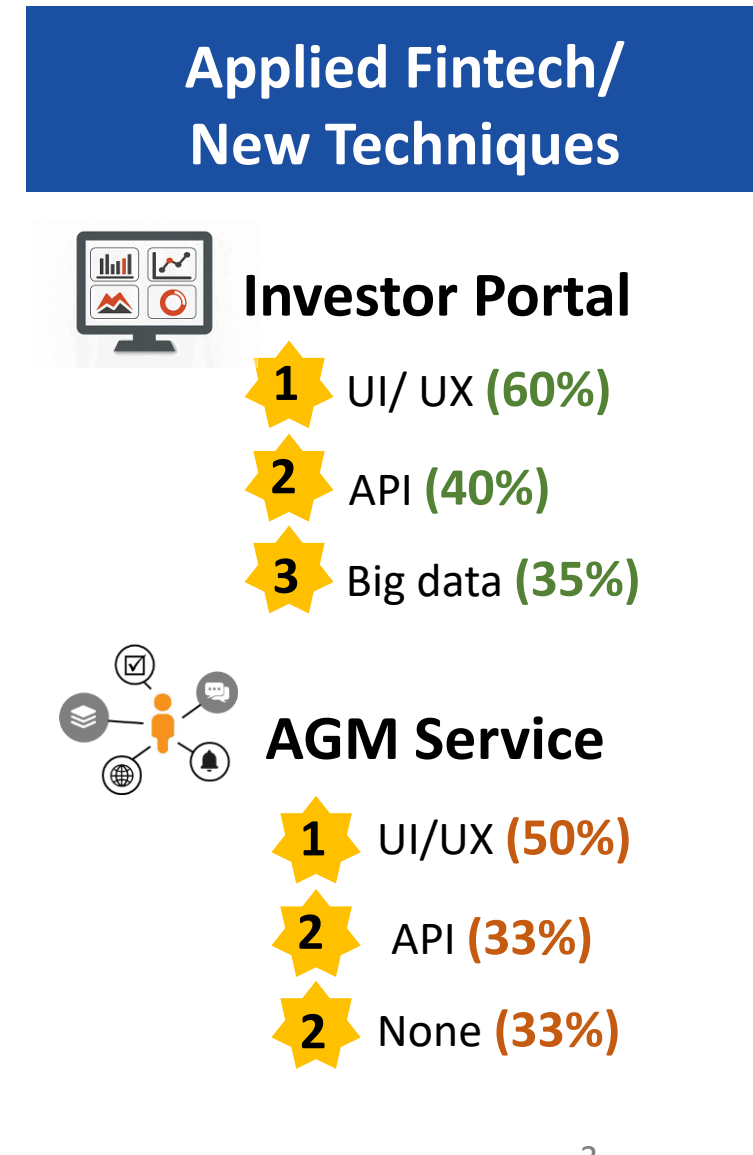
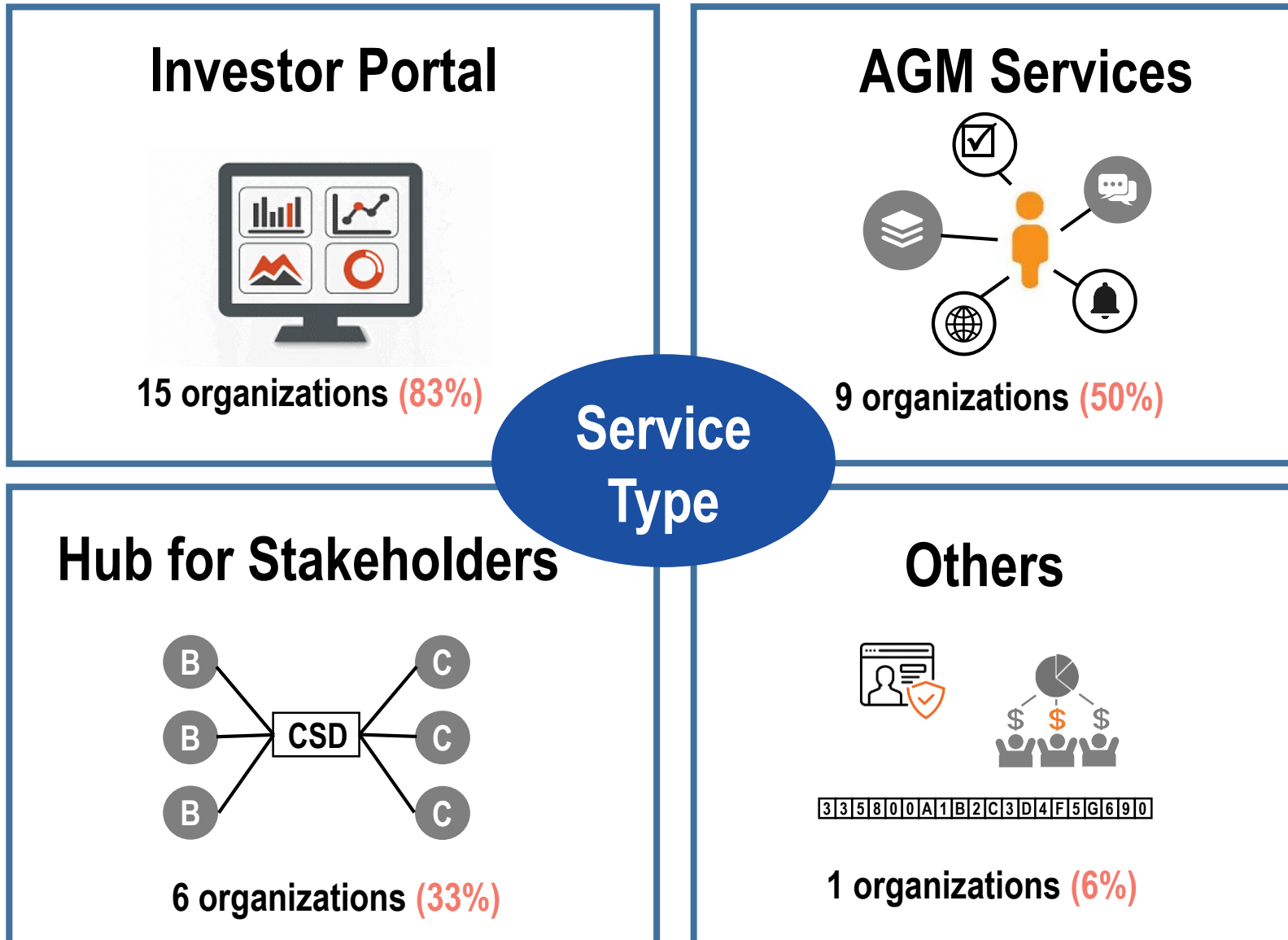
September 2022

Background

- **Survey Topic:** Investor e-Access Services Survey
- **Survey Period:** since July 2020



Survey Results



Key Findings & Conclusion

- 01** CSDs whose account structure is indirect holding type can also provide investor e-access services.
- 02** The responses collected show that the most investor e-access services are investor portals, while the AGM services and hub for stakeholders services are the second and the third most commonly provided service types. In addition to the above three types, there are also LEI code issuance and post-trade services for crowdfunding and venture capital.
- 03** Fintech and advanced techniques/concepts are most used in investor portal services, and the mostly used ones are UI/UX, API and Big Data.

Thank You!

