

New Risks arising from Pandemic Situation

September, 2021



NSDL
Technology, Trust & Reach

Agenda

Background

Risk Due to Pandemic

Best Practices

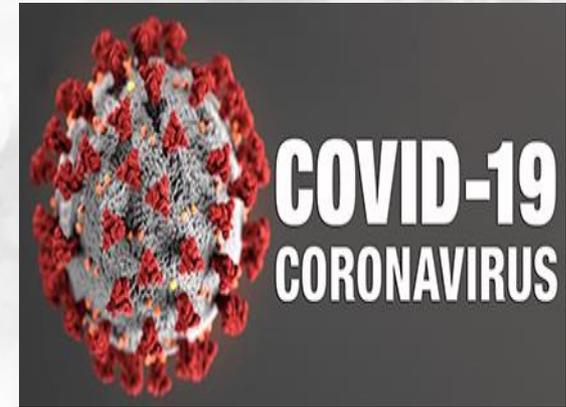
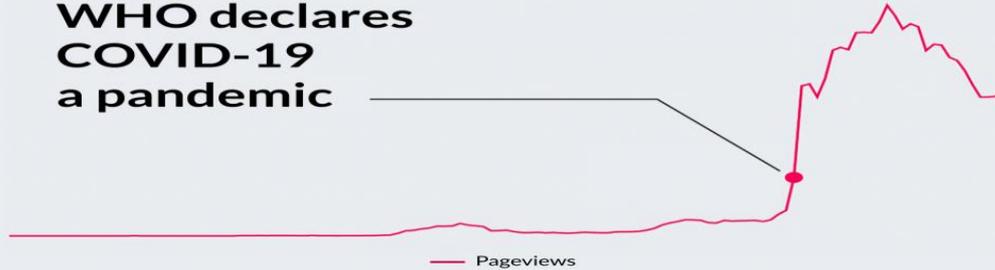
Q&A

Background

COVID-19 Pandemic

11 March 2020

**WHO declares
COVID-19
a pandemic**



Essential Services

- Healthcare
- Banking and Finance
- Telecommunications
- E-Commerce



Risks due to Pandemic

Technology Risk



New Technology adoption without proper assessment



System Upgrades and Updates



BYOD for Remote Connectivity



Remote Access to Critical Assets



Supply Chain Availability



Data Security

Operational Risk



INSPECTION /
AUDITS



DOCUMENTS
NOT STORED
ELECTRONICALLY



SERVICE DESK
MANAGEMENT



INCIDENT
MANAGEMENT



INFRASTRUCTURE
MANAGEMENT



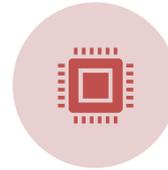
BUSINESS
CONTINUITY
PLANS



REGULATORY
REQUIREMENTS



People Risk



MONITORING OF
EMPLOYEES /
VENDORS



COMMUNICATION
WITH TEAM



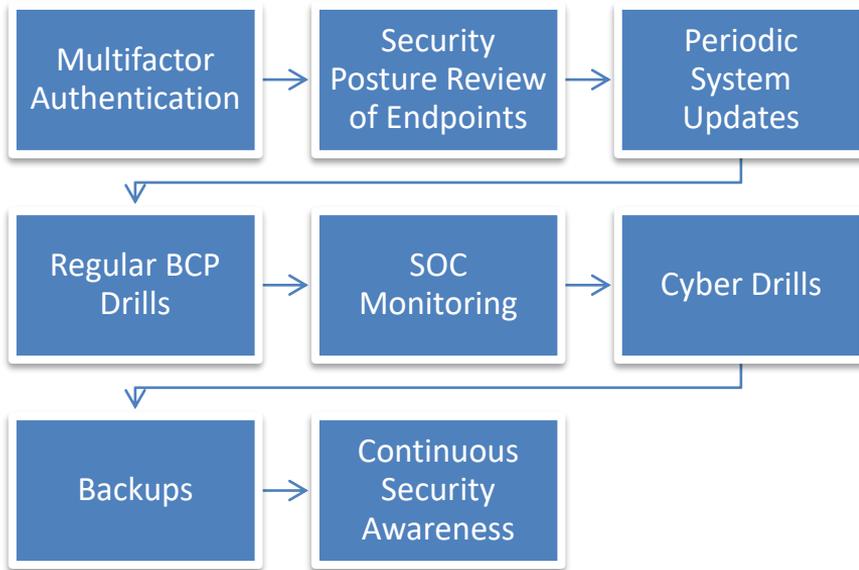
EMPLOYEE HEALTH



EMPLOYEE
MOTIVATION

Best Practices

Best Practices



QUESTIONS

